



Telephone Banking Reference Card

Northfield Bank Telephone Banking Access Numbers

☎ (718) 448-0394

☎ (732) 499-8083

After you choose **1** English or **2** Spanish, select from the main menu options from your telephone keypad.

- 1** Account Information
- 2** Deposit Rates
- 3** Branch Hours & Locations
- 9** End Call

ACCOUNT INFORMATION SYSTEM ACCESS

1. Your account number is your telephone banking User ID. Enter your account number followed by #.

Choose your account type:

- 1** Checking
- 2** Savings
- 3** CD
- 4** Loan

2. Enter your P.I.N. followed by #.

ACCOUNT ACCESS LOG IN

1. Enter the account number for the account type you chose above.

CHECKING ACCOUNT MENU

The system will tell you your current balance and last deposit.

- 1** Current balance and last deposit
- 2** Review transactions
 - 1** Review recent checks
 - 2** Review recent deposits
 - 3** Review all recent transactions
 - 4** Receive a fax of your account statement
 - 5** Review pending transactions
 - 6** Search specific checks cleared
 - 9** Return to the checking menu
- 3** Transfer funds
- 5** Other services
 - 1** Interest information
 - 2** Place a stop payment
 - 9** Return to the checking menu
- 9** Inquire into other account or change P.I.N.

SAVINGS ACCOUNT MENU

The system will tell you your current balance and last deposit.

- 1 Current balance and last deposit
- 2 Review transactions
 - 1 Review most recent withdrawal
 - 2 Review most recent deposit
 - 3 Review all recent transactions
 - 4 Receive a fax of your account statement
 - 5 Review pending transactions
 - 9 Return to the savings menu
- 3 Transfer funds *(transaction limitations may apply)*
- 5 Interest information
- 9 Inquire into other account or change P.I.N.

CERTIFICATE OF DEPOSIT ACCOUNT MENU

The system will tell you your current balance.

- 1 Current balance
- 2 Review transactions
- 3 Interest information
- 9 Inquire into other account or change P.I.N.

LOAN ACCOUNT MENU


The system will tell you your current balance.

- 1 Current balance and loan payment information
- 2 Review transactions
- 3 Interest information
- 5 Loan payoff information
- 9 Inquire into other account or change P.I.N.



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